

Corporate Directory

To contact Customer Service or the foreign language line service, call the number listed on your member ID card.

Main Switchboard 816-395-2222

Human Resources

Receptionist 816-395-2222

Job Line 816-395-2725

Fax 816-395-2726

Marketing

Blue KC Marketing Department 816-395-BLUE (2583)

Statewide Toll-Free 800-875-3596

St. Joseph

Statewide Toll-Free 800-822-2583

TTY Machine 816-842-5607

Street Address

Blue Cross and Blue Shield of Kansas City

One Pershing Square

2301 Main Street

Kansas City, MO 64108

Mailing Claims

To mail a claim, please use the address that corresponds to the appropriate health insurance plan.

BlueCare[®] HMO
P.O. Box 419163
Kansas City, MO 64141

Blue-Advantage[®] HMO
P.O. Box 419130
Kansas City, MO 64141

Preferred-Care[®] PPO
P.O. Box 419169
Kansas City, MO 64141

Preferred-Care[®] Blue PPO
P.O. Box 419169
Kansas City, MO 64141

Preferred-Care Dental®
P.O. Box 419169
Kansas City, MO 64141

Traditional Dental
P.O. Box 419169
Kansas City, MO 64141

ITS Host Claims
P.O. Box 419169
Kansas City, MO 64141-6016

FEP® Claims
P.O. Box 419071
Kansas City, MO 64179-0288

Mailing Payments

To mail in a payment for your premium, please use the appropriate address.

Employer Group Payment

Small Group
Blue Cross Blue Shield of Kansas City
P.O. Box 801714
Kansas City, MO 64180-1714

Large Group
Blue Cross Blue Shield of Kansas City
P.O. Box 843928
Kansas City, MO 64184-3928

Direct Pay and Individual Member Payment

Blue Cross Blue Shield of Kansas City
P.O. Box 801285
Kansas City, MO 64180-1285