



Kansas City



Blue Cross and Blue Shield of Kansas City – Blue KC – is committed to providing excellent service so you can make the most of your healthcare plan. Let's get started.

Access Your Account

Visit **MyBlueKC.com** or download the **MyBlueKC mobile app** and register using the information on your enclosed Blue KC member ID card. Then, access:

Policy Information

View your summary of benefits and coverage, recent claims, and plan usage.

*If you don't have Internet access, get a copy of your member plan booklet by calling the number on your ID card.

Member Guide

Your Member Guide explains plan benefits, tools, and how-to tips for navigating your healthcare experience. It's available on **MyBlueKC.com** or at **BlueKC.com/memborguide**.

Find Care

Go to Find Care to search for a doctor, hospital or procedure, estimate out-of-pocket costs, compare options, and read reviews.

Virtual Care

See a board-certified doctor 24/7 through the **MyBlueKC app** or at **MyBlueKC.com**.

Digital ID Cards

View, text, or email a digital version of your member ID card.

Sign Up for Services

Select these convenient services to cut the paper clutter and consolidate important messages.

AutoPay

Have your premium automatically charged to your credit card or deducted from your bank account each month.

1. Go to **MyBlueKC.com**
2. Go to Pay My Bill
3. Click Manage Payments

Paperless Documents

Receive your Explanation of Benefits (EOB) and premium bills via email or text.

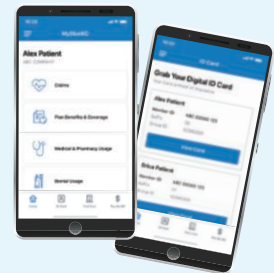
1. Go to **MyBlueKC.com**
2. Click your name in upper right of page
3. Select Communication Preferences

Text Alerts

Receive messages about health and wellness, cost savings, and policy news. Text **DIGITALBLUE** to **62086**.

DOWNLOAD THE MyBlueKC Mobile App

Access your health insurance information anytime, wherever you go.



Scan the QR code to download the app.

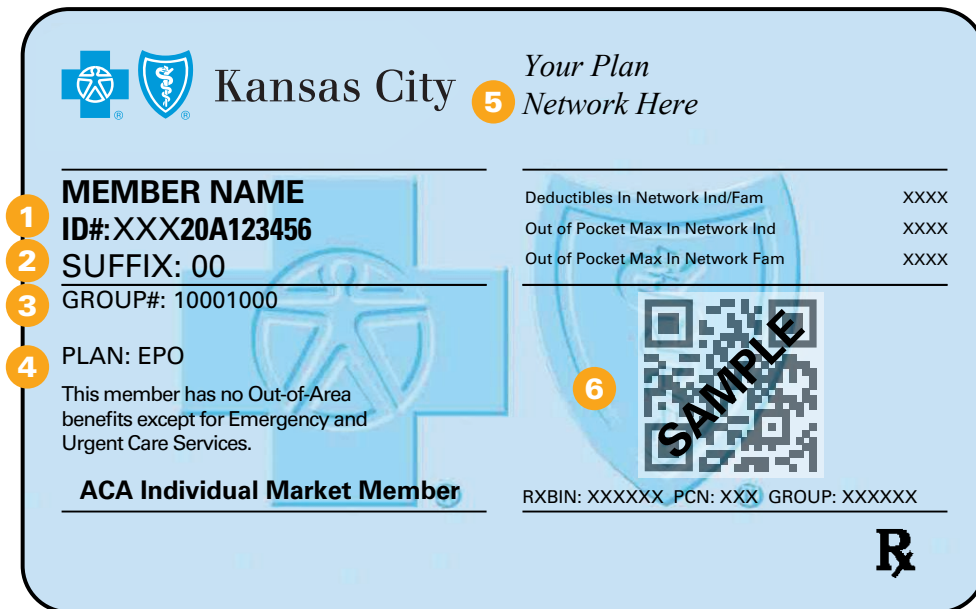
Give Us a Call

Contact Customer Service at the number on your ID card, Monday through Friday, 8 a.m. to 8 p.m. Central Time.



Get to Know Your Blue KC Member ID Card

The enclosed member ID card is your key to unlocking all the coverage and benefits your plan offers. Have your card available anytime you call or visit your doctor.



1. **Member ID Number** – Number used to identify you and your policy. Contains a three-letter prefix, followed by your ID number.
2. **Suffix** – This number is unique for each member covered on your policy.
3. **Group Number** – Number used to classify our ACA Individual and Family Plans.
4. **Plan Type** – Identifies your plan type.
5. **Network Name** – This is the network of hospitals, doctors and other healthcare professionals that accepts your Blue KC policy. It's important that you see providers in this network to maximize the benefits of your policy.
6. **QR Code** – Scan the QR code on your member ID card to view your benefit summary. If your benefits are not yet effective or you have issues with the QR code, call Customer Service at the number on your ID card.

Visit the Privacy & Security link on [BlueKC.com](https://www.bluekc.com) to read our Notice of Privacy Practices. You can also call the number on your member ID card to request a copy.

By accepting this card and any benefits to which the card entitles the holder, the holder acknowledges that the agreement pursuant to which the card was issued constitutes a contract solely between the contract holder and Blue KC, and that Blue KC is an independent licensee of the Blue Cross Blue Shield Association permitted to use the Blue Cross and Blue Shield service marks in a portion of the States of Missouri and Kansas.