

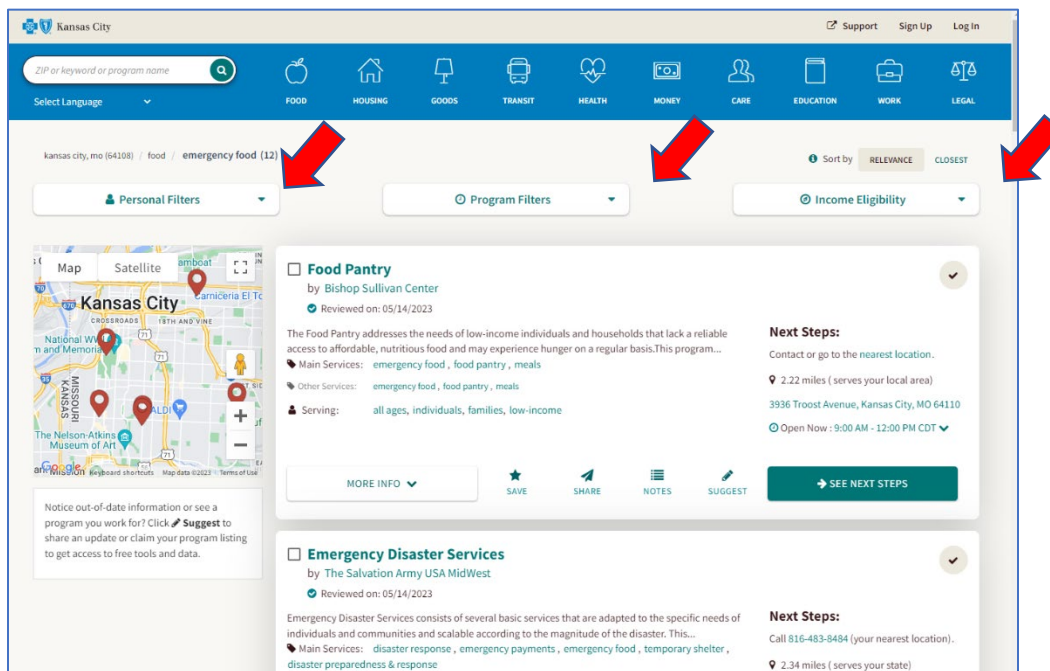
Blue KC Community Support Tool Frequently Asked Questions (Internal Use Only)

What is the Blue KC Community Support Tool?

Blue KC has partnered with *findhelp* to offer the Blue KC Community Support Tool to help our members find free or reduced-cost services in their area. Individuals can search anonymously for local support resources for help accessing food, medications, utility and financial assistance, transportation, job training and more. This tool provides access to a comprehensive directory of local resources dedicated to helping and strengthening families in our community.

Are there eligibility requirements (such as income, employment, or disability) required to get help through these community support resources?

Eligibility varies by program and each Program Card contains information about who the program serves. Additionally, you can use filters to narrow the results by cost, language, personal attributes, contact method, and more.



How many programs are offered through the tool in the Kansas City area?

There are over 3,500 local, state and national programs that cover the Kansas City metropolitan area that are available through the Blue KC Community Support Tool.

How can members access the Blue KC Community Support Tool?

Individuals can enter their ZIP code (or the ZIP code of a family member or friend) [here](#) to start searching. Individuals can also visit BlueKC.com/CommunitySupport.

MEMBER BENEFITS
FIND CARE

When life calls for high-quality care, Blue KC delivers. Right where you need it most. For 80 years, and counting, we've been the most trusted healthcare partner in the region.


[DOCTORS & HOSPITALS](#) [PHARMACIES](#) [DENTISTS](#) [VISION](#) [DIRECTORY REQUESTS](#) [COMMUNITY SUPPORT](#)

Community Support Services


Connecting you to trusted community resources.
Blue KC can help you find free or reduced-cost services in your community. Search for local support resources to access food, housing, utility and financial assistance, transportation, job training and more.

BLUE KC COMMUNITY SUPPORT TOOL

This directory is provided by Blue Cross and Blue Shield of Kansas City (Blue KC), an independent licensee of the Blue Cross Blue Shield Association, in partnership with Findhelp, to assist you in accessing community resources. Blue KC does not endorse any specific community resource and does not assume liability for the services provided by any third party.




Click on the **Blue KC Community Support Tool** to enter a ZIP code

 Kansas City [Support](#) [Sign Up](#) [Log In](#)

Search and connect to support. Financial assistance, food pantries, medical care, and other free or reduced-cost **help starts here:**

ZIP



Kansas City

Blue Cross and Blue Shield of Kansas City (Blue KC) is dedicated to supporting the wellness of the members and their families we serve.

If you or someone you know is in crisis, call or text 988 to reach the Suicide and Crisis Lifeline, chat with them online via their website, or text HOME to 741741 (multiple languages available). If this is an emergency, call 911.

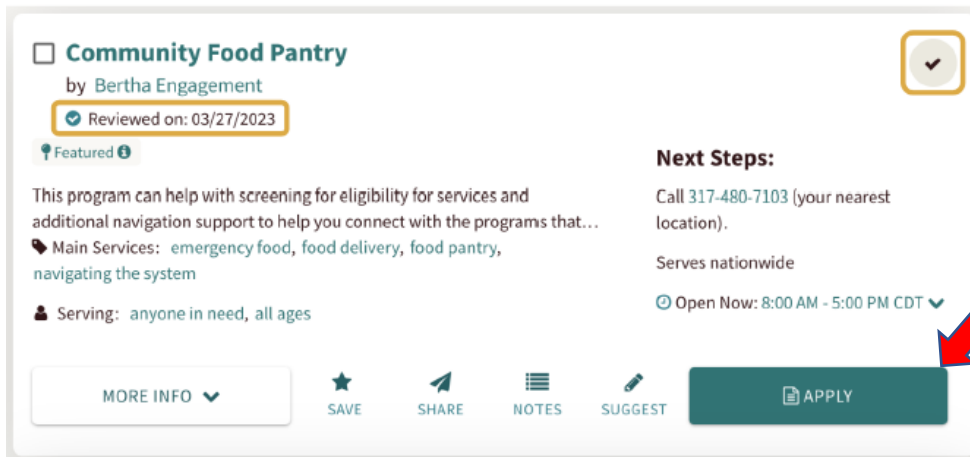
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What happens when a member provides a ZIP code for services?

Once a ZIP code is entered the search will return the programs (each program is displayed in a Program Card) that serve this area. From there, you can browse by category, search by keyword, program name, or organization name, and filter results to find the most relevant programs.

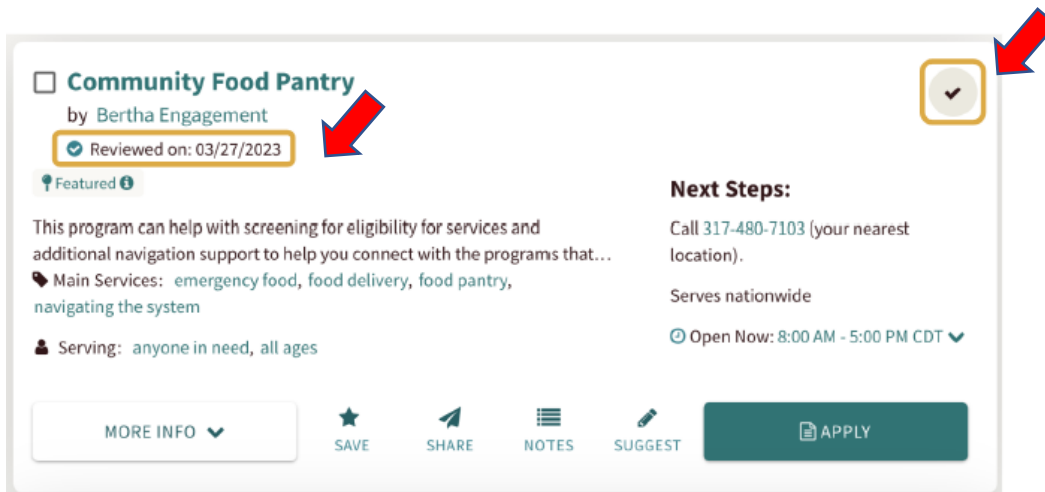
Once a member finds a relevant program, how do they connect with that organization?

It is easy to directly connect to a program. Every Program Card indicates the best way to contact the program, as indicated by one of the buttons in the Program Card.



How do we know if a community organization is responsive and up-to-date?

Each Program Card indicates a review date below the name of the program. This review is done by the *findhelp* curation team or by the program provider. A program can also claim their listing and maintain its accuracy. This is indicated by the checkmark icon in the top right corner of the program card.



What if a member has requested help from an organization but is unable to get the help need?

These organizations strive to meet the needs of our community, however there may be eligibility requirements or a shortage of resources. While Blue KC cannot guarantee securing the assistance member needs, our Blue KC social workers may be able to offer guidance. Members may contact one of Blue KC's clinical social workers: **Casey Britt at (816) 395-2851** or **Danna Woolever at (816) 395-2565**, Monday through Friday, 8 am to 5 pm.