



2024 - Amplifon Hearing Health Care

Benefits Description

The plan covers additional non-Medicare Hearing exams and hearing aids.

Covered hearing exam services include:

- Diagnostic hearing exams
- Routine hearing exam, including fitting and evaluation for up to two hearing aids (one per ear, per year), covered once every calendar year. Routine hearing exam and fitting/evaluation for a hearing aid must be obtained from the plan's contracted hearing provider, Amplifon Hearing Health Care (AHHC).
- Up to two Tier 1 hearing aids every year (one per ear, per year)

Covered hearing aid services include:

- Exam at no-cost to the Member
- Recharging station at no cost to members (~75% of transactions) or 2-years of batteries
- 1-year unlimited follow up care for Members
- 60-day risk-free trial
- 3-year warranty with loss and damage protection

How it works

- To ensure your benefit is applied, you must schedule your appointment through Blue KC Customer Service at (866-508-7140) TTY 711. At the time of your call, Blue KC will confirm your benefit package and connect you with the Amplifon Health Hearing Care team who will locate and schedule your hearing exam.

FAQs

- **What is my hearing benefit?**
 - Depending on the Plan, members may receive a Level I hearing aid per ear, annually for a \$0 copay. The benefit is a \$500 maximum per ear, each year.
 - Plans offering \$1,000 Blue Benefit Bucks may also access AHHC and take advantage of the discounts for their devices.
 - IBEW offers a \$0 copay up to \$2,500 Benefit Allowance every 3 years. Members are responsible for 10% coinsurance for amounts over the benefit of \$2,500
 - An annual hearing test with no out-of-pocket costs
 - Unlimited follow-up visits with no out-of-pocket costs
- **Are there limitations on hearing aid manufacturers?**

The benefit includes all major manufacturers

 - Ampifon (Miracle-Ear®)
 - Phonak
 - Resound
 - Rexton
 - Signia
 - Sonic
 - Starkey
 - Unitron
 - Widex
- **Can I go to any audiologist I want?**
 - Members wishing to use their Blue KC hearing benefit should schedule their hearing exam through AHHC. This ensures that the audiologist receives the correct hearing benefit information, and the member will have the smoothest experience.
 - Members who do not have a hearing benefit on their plan should also be encouraged to schedule their hearing exam through AHHC so that they may benefit from the discounted rates that are available.
- **Are there any warranties?**
 - 60-day risk-free trial
 - 3-year warranty with loss and damage protection
- **What happens if my aids are lost, stolen, or damaged?**
 - 3-year warranty with loss and damage protection

- **Tell me more about the digital hearing test they offer.**

Amplifon offers a purely digital hearing assessment and virtual visit option that members may use from the comfort of their home.

The \$500 hearing aids seem basic? What if I want hearing aids that are more advanced?

Coverage Per Ear - Per Year

Tiers	Coverage per ear	Brands	Rechargeable Options	Member's Unit Price	Member's Pair Price
Tier 1	\$500	5	1	0	0
Tier 2	\$500	8	12	\$495	\$990
Tier 3	\$500	9	55	\$695	\$1,390
Tier 4	\$500	9	90	\$995	\$1,990
Tier 5	\$500	9	80	\$1,395	\$2,790

Is there a way I can test my hearing without going to the doctor?

- Yes! Amplifon offers a purely digital hearing assessment and virtual visit option that members may use from the comfort of their home.

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