



## Complex Medical Case Management

### Answers and support in life's toughest moments.

If you or a covered dependent are experiencing a significant injury, illness or complex chronic condition(s), we're here for you. We know members with a complex condition may be limited in their ability to perform basic daily functions.

Our in-house registered nurses have been specially trained to improve a member's functional health status, when possible, and reduce the need for expensive medical services.



### Traumatic Brain Injury

If you've experienced a brain injury or stroke, our specialized in-house team will offer support and guidance through your recovery journey.

### Transplant Surgery Program

Our in-house transplant experts will make sure you're well informed and well prepared for this life-changing process.

### High-Risk Maternity

A high-risk pregnancy can be very complex, often with risks of complications for the mother and/or baby. If you're a high-risk mom, our expert obstetric team of OB/GYNs, NICU nurses, pediatric nurses and OB nurses can help you have a healthy pregnancy. See section on "Maternity Support Right From The Start."

### Oncology

No matter where you are in your cancer journey, your Blue KC Care Team is here to support you. See section on Oncology.

### For case management support:

Call 816-395-2060, email [Care\\_Management@BlueKC.com](mailto:Care_Management@BlueKC.com), or download the Blue KC Care Management app and use access code **kccheplwelcome**.



Blue KC Care Management

For details about your coverage, please review your Blue KC certificate, which outlines the benefits, exclusions, responsibilities, rights and other important information related to your health insurance plan. To view your current Blue KC contract/certificate, or to print a copy of your Summary of Benefits and Coverage, visit [MyBlueKC.com](http://MyBlueKC.com) and click on Plan Benefits.

For costs and further details of the coverage, including exclusions, any reductions or limitations and the terms under which the policy may be continued in force, see your insurance producer or write Blue KC.