



Transitions of Care Program

Navigating a complex healthcare system can be challenging.

When it's time for you to return home, we want to make sure it's for good. We're committed to helping you transition from the hospital to home, because it's the key to providing you with high-quality care and reducing your likelihood of readmission or the costly use of the emergency room.

Your Blue KC Care Team of Healthcare Professionals:



Ensure you understand discharge instructions, including medications and equipment.



Coordinate your follow-up appointments and assist with any lifestyle barriers impacting your health.



Learn more about the Transitions of Care program:

Call 816-395-2060, email Care_Management@BlueKC.com, or download the Blue KC Care Management app and use access code **kcheplwelcome**.



Blue KC Care Management

For details about your coverage, please review your Blue KC certificate, which outlines the benefits, exclusions, responsibilities, rights and other important information related to your health insurance plan. To view your current Blue KC contract/certificate, or to print a copy of your Summary of Benefits and Coverage, visit MyBlueKC.com and click on Plan Benefits.

For costs and further details of the coverage, including exclusions, any reductions or limitations and the terms under which the policy may be continued in force, see your insurance producer or write Blue KC.

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