



Complex Medical Case Management

Answers and support in life's toughest moments.

Managing a complex health issue can be overwhelming. With Blue KC, you'll find compassionate support from highly-trained staff ensuring you won't have to navigate the healthcare system alone.

Our in-house registered nurses have been specially trained to improve a member's functional health status, when possible, and reduce the need for expensive medical services.



Transplant Surgery Program

Our in-house transplant experts will work closely with you before, during and after your procedure to make sure you're well-informed and prepared for this life-changing process.

High-Risk Maternity

A high-risk pregnancy can be very complex, often with risks of complications for the mother and/or baby. If you're a high-risk mom, our expert obstetric team of OB/GYNs, NICU nurses, pediatric nurses and OB nurses can help you have a healthy pregnancy. See section on "Maternity Support Right From The Start."

Oncology

No matter where you are in your cancer journey, your Blue KC Care Team is here to support you. See section on Oncology.

For case management support:

Call 816-395-2060, email Care_Management@BlueKC.com, or download the Blue KC Care Management app and use access code **kchelpwelcome**.



Blue KC Care Management

For costs and further details of the coverage, including exclusions, any reductions or limitations and the terms under which the policy may be continued in force, see your insurance producer or write Blue KC.

NOTE: The Member Guide provides a general overview of services and benefits that may be included in some Blue KC health plans. Because coverage details can vary, we encourage you to review your specific plan documents for accurate information. For details about your coverage, please refer to your Summary of Benefits and Coverage (SBC) by visiting [MyBlueKC.com](https://www.MyBlueKC.com) and clicking on **Plan Benefits**.