

## Making the Most of Your Pharmacy Benefits

### **We know how important your pharmacy benefits are to you.**

Blue KC, together with our pharmacy benefit manager (PBM), provides safe, easy and cost-effective ways for you to get the medication you need.

You have several ways to fill prescriptions. Each option offers convenient services to help you make the most of your pharmacy plan.



### **Retail Network**

You can fill your prescriptions at thousands of retail pharmacies and many national drug stores, supermarkets and large retailers.

### **Home Delivery**

Our home delivery program can save you time and money by delivering maintenance medications directly to your home. Learn more on the next page.

### **Specialty Pharmacy**

Our specialty pharmacy can help you manage your chronic conditions and specialty therapies. Learn more about these benefits on the next page.

**Access your account to find your Prescription Drug List, which lists the prescriptions covered by your plan:**

Visit [MyBlueKC.com](https://www.MyBlueKC.com) or download the MyBlueKC app.



[MyBlueKC.com](https://www.MyBlueKC.com)



MyBlueKC mobile app

# Getting Started

## Home Delivery

Follow the instructions on the right to enroll in our home delivery program and have a three-month supply of maintenance medication (those you take regularly) delivered directly to your home. Here's what else this program can offer:

- **Cost Savings** – You may pay less for your medication with a three-month supply through home delivery.
- **Convenience** – Get free standard shipping on medications delivered to your mailbox.
- **24/7 Access and Reminders** – Speak to a pharmacist who can answer your questions any time, any day.

## Specialty Pharmacy

Specialty medications can be important to maintaining or improving your health and quality of life. If you take a specialty medication, our specialty pharmacy can help by providing resources and personalized, therapy-specific support. Here are just a few of the support services available to you:

- Access to your medications at the lowest cost.
- 24/7 access to personalized patient care from knowledgeable pharmacists and nurses who specialize in your condition.
- Proactive refill reminders with timely delivery and shipping in confidential packaging.

## Manage Prescriptions and Track Home Deliveries Online

Log into your pharmacy benefits account by following these easy steps:

**Step 1:** Log into [MyBlueKC.com](https://www.mybluekc.com).

**Step 2:** Click Plan Benefits on the left and then select **Pharmacy**.

**Step 3:** From that screen select **Manage Prescriptions & Track Home Deliveries** to be redirected to our PBM's site.

Once you're redirected to our PBM's homepage, you can:

- Enroll in home delivery
- Find a network pharmacy
- Check medication coverage

Use the same credentials that you use on [MyBlueKC.com](https://www.mybluekc.com) to access the MyBlueKC mobile app. Find Pharmacy Benefits on the app under Plan Benefits & Coverage Information.

Call **Pharmacy Customer Service** at the number listed on your member ID card, Monday through Friday, from 8 a.m. to 5 p.m. Central Time with any questions.

## Our PBM's customer service team is available to answer your questions after hours:

Call Home Delivery Assistance: **1-844-579-7774** or Specialty Medication Assistance: **1-855-427-4682**.

For costs and further details of the coverage, including exclusions, any reductions or limitations and the terms under which the policy may be continued in force, see your insurance producer or write Blue KC.

**NOTE:** The Member Guide provides a general overview of services and benefits that may be included in some Blue KC health plans. Because coverage details can vary, we encourage you to review your specific plan documents for accurate information. For details about your coverage, please refer to your Summary of Benefits and Coverage (SBC) by visiting [MyBlueKC.com](https://www.mybluekc.com) and clicking on **Plan Benefits**.