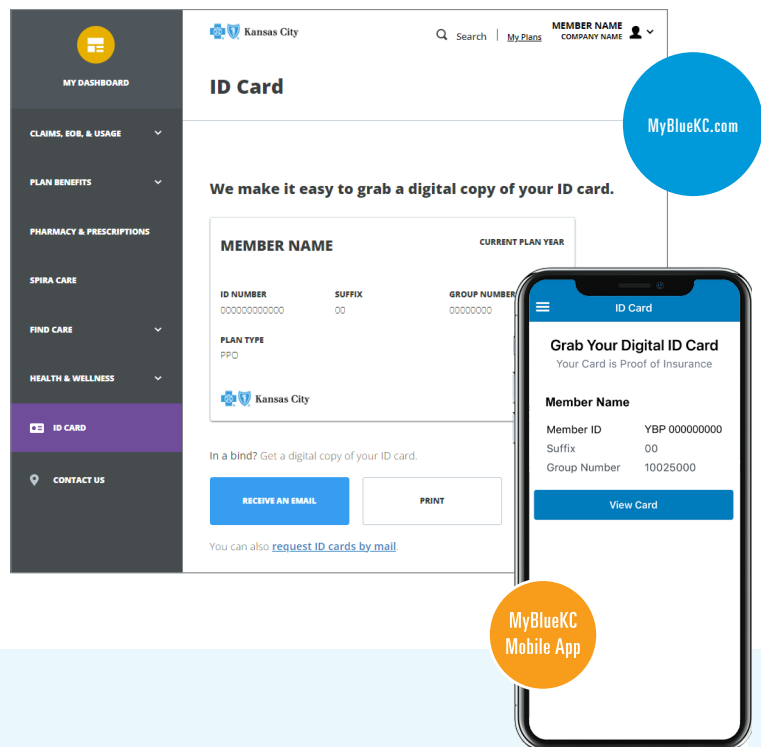
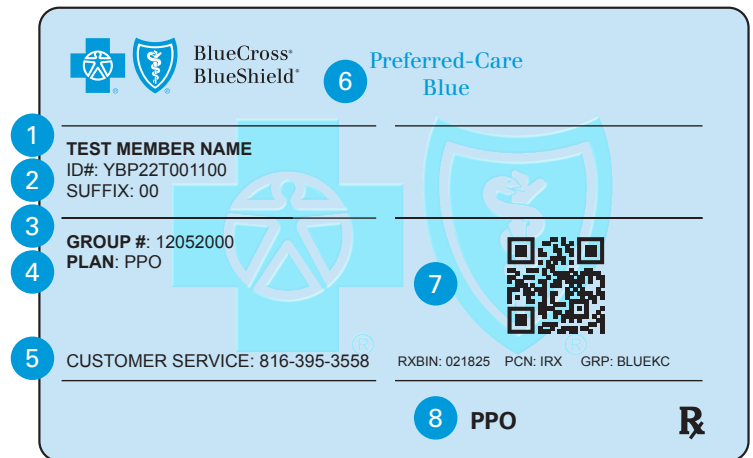


Your Blue KC Member ID Card

Please present your card anytime you visit your doctor, receive healthcare services or fill a prescription. It contains information healthcare professionals need to make sure your care is covered.

- 1. Member ID Number** – Number we use to identify you and your policy. Contains a three letter alpha prefix, followed by your ID number. You do not need to include the alpha prefix when providing your member ID number.
- 2. Suffix** – This number is unique for each member covered on your policy.
- 3. Group Number** – Number we use to classify our members into groups, usually by the employer they receive their plan from, or a direct pay group.
- 4. Plan Type** – Describes what type of plan you have (for example, a PPO plan).
- 5. Customer Service Phone Number** – Our team is available Monday through Friday, from 8 a.m. to 5 p.m. Central Time. We're here to help.
- 6. Network Name** – This is the network of hospitals, doctors and other healthcare professionals that accept your Blue KC policy. It's important that you see providers in this network to maximize the benefits of your policy.
- 7. QR Code** – Use the camera on your mobile device to scan this code to view your benefit summary.
- 8. Product Identifier** – Some Blue KC members have access to the BlueCard program, which extends to all 50 states.



Access your digital member ID card:

Visit [MyBlueKC.com](https://www.mybluekc.com) or download the MyBlueKC mobile app.

For costs and further details of the coverage, including exclusions, any reductions or limitations and the terms under which the policy may be continued in force, see your insurance producer or write Blue KC.

NOTE: The Member Guide provides a general overview of services and benefits that may be included in some Blue KC health plans. Because coverage details can vary, we encourage you to review your specific plan documents for accurate information. For details about your coverage, please refer to your Summary of Benefits and Coverage (SBC) by visiting [MyBlueKC.com](https://www.mybluekc.com) and clicking on **Plan Benefits**.